



AX for Pharma 365™

EVER Pharma Group Improves Finance and Operations and Accelerates Digital Transformation with AX for Pharma's Fully Integrated, Scalable ERP Solution

EVER Pharma Group, a leading pharmaceutical innovator, is successfully expanding its business in a scenario where the demand for healthcare and innovative solutions is growing globally. Already familiar with AX for Pharma's life sciences industry solutions and expertise, leaders enlisted the team to upgrade, integrate, and optimize their highly customized Microsoft Dynamics AX 2012 ERP system.

BUSINESS CHALLENGES

"We were investing in a new production facility, and it was time to evolve our existing technologies and Enterprise Resource Planning (ERP) system. A major motivation for change was the fact that Dynamics AX 2012 R2 was no longer supported. There were also serious problems with a lack of functionality in R2 and costly interfaces to external software", explains Dr. Manuela Pfeifer, General Manager of the Production site.

GMP compliance is an important requirement for any pharmaceutical company, and EVER Pharma was unable to continue using its existing Dynamics AX 2012 R2 system as EVER pursued a strategy to further develop and improve GMP and validation standards—particularly at its new production facility in Brüsseler Straße in Jena Lobeda.

Other problems were caused by interfaces with third-party systems. An external weighing and dispensing system—which updated the data with a delay—resulted in an incorrect inventory that had to be updated manually after each production run using the four-eyes principle. In addition, the interface to the warehouse management system (WMS) could only ensure complete traceability of the items with a great deal of additional work.

"Because we had invested heavily in AX, we wanted to stay with AX but resolve our existing problems. Our partner at the time did not have the pharma expertise to support our needs or vision, but we had full confidence AX for Pharma could help us," says Dr. Pfeifer.

The AX for Pharma team recommended upgrading to Dynamics AX 2012 R3 with a fully integrated suite of modules to leverage their investment in Microsoft technologies, eliminate numerous customizations, resolve existing problems, and support their plans for growth.

CUSTOMER PROFILE

Industry: Global Pharma Manufacturing and Distribution

EVER Pharma Group is a global pharmaceutical specialist with more than 500 employees focused on the research, development, production, and distribution of products in the areas of neurology and specialty injectables. Products covering oncology, intensive care, and hormone therapeutics are developed and manufactured at their EU GMP certified facilities in Austria and Germany and marketed in more than 70 countries around the world.

www.everpharma.com



From material receipt through product shipment, now systems and internal processes have been streamlined and optimized for the benefit of 500+ ERP users.

"IN OUR OPINION, AX FOR PHARMA IS THE ONLY PARTNER WORLDWIDE WITH A DEEP UNDERSTANDING OF THE PHARMACEUTICAL INDUSTRY AND A FULLY INTEGRATED, SCALABLE SOLUTION FOR PHARMA MANUFACTURING AND DISTRIBUTION."

**Dr. Manuela Pfeifer, General Manager,
EVER Pharma**

AX FOR PHARMA SOLUTION

AX for Pharma dedicated their senior resources to build, implement, and validate a GMP compliant, fully integrated, and scalable ERP solution for EVER Pharma. After multiple conversations and workshops to identify the best solution and path forward, both teams were fully engaged and committed to a successful project.

By selecting AX for Pharma, EVER Pharma had the benefit of a partner that specializes in multinational ERP implementations for Life Sciences companies, with Computer System Validation/Computer Software Assurance and best practices and accelerators like the AXP GxP Fast Track™.

"It was very helpful to have AX for Pharma ensure we focus on the right sequence of steps for validation purposes. They offered guidance based on their experience with similar pharma customers and brainstormed with us to design a system that would meet the unique requirements of EVER Pharma," says Dustin Gessner, Global ERP Project Manager at EVER Pharma.

Single Integrated Pharma Solution

AX for Pharma upgraded Microsoft Dynamics AX 2012 R2 to R3 with several optimizations. A suite of AXP modules gives EVER Pharma a fully integrated, unified platform for end-to-end operations and financial management.

AXP Advanced Quality Management (LIMS)

AX for Pharma LIMS offers out-of-the-box features such as test specifications, quality orders, batch release, stability studies, and environmental monitoring that ensure quality control and assurance that complies with GxP guidelines and regulatory requirements, including 21 CFR Part 11 and EU Annex 11.

AXP Weighing & Dispensing

Previously one of the biggest challenges for EVER Pharma, Weighing & Dispensing is now supported by an integrated and powerful solution that ensures precise and timely inventory adjustments and guides the operators step by step.



"THIS WAS A GREAT JOB BY THE AX FOR PHARMA AND EVER PHARMA PEOPLE. WE HAD TO WORK ACROSS TIME ZONES AND BRING THE PROJECT FORWARD IN A VERY DIFFICULT TIME WHERE THE WORLD WAS STANDING STILL DURING THE PANDEMIC."

Dr. Manuela Pfeifer, General Manager, EVER Pharma

AXP Warehouse Management System (WMS)

AX for Pharma was able to replace EVER Pharma's external WMS with an integrated WMS that integrates with Handheld Devices, Label Printers, and offers an interface with the Automated Warehouse. This provides them with numerous productivity improvements as well as full lot and item traceability from incoming to outcome, in real time.

KEY IMPROVEMENTS BY AX FOR PHARMA

- Migration from Microsoft Dynamics AX 2012 R2 to R3
- Fully integrated pharma manufacturing and distribution solution, including:
 - Optimized Dynamics AX 2012 ERP
 - AXP Advanced Quality Management (LIMS)
 - AXP Weighing & Dispensing Solution
 - AXP Warehouse Management System (WMS)
- Eliminated 55% of system customizations
- Global financial and operational standardization

EVER PHARMA KEY IMPROVEMENTS

Global Financial Model

AX for Pharma helped harmonize financial processes across the organization. With industry guidelines and best practices, EVER Pharma can support international and localized financial functions worldwide.

55% of Customizations Eliminated

With more than 200 customizations in AX 2012 R2, EVER Pharma battled a bloated system with performance issues and workarounds. AX for Pharma was able to leverage out-of-the-box functionalities to eliminate nearly 100 customizations and thus improve system reliability.

Streamlined, Standardized Systems and Processes

Satisfying an important goal for EVER Pharma, AX for Pharma delivered a single, standardized platform for pharma finance and operations with numerous process enhancements that improve day-to-day operations and employee productivity.

Medical Device Supplier Integration

AX for Pharma integrated with EVER Pharma's medical device suppliers to save several hours per week by eliminating manual entry.

Simplified IT Security and Audits

With a focus on validation not provided by their previous partner, AX for Pharma helped EVER Pharma consolidate user roles and permissions. This greatly simplified user management and enables them to quickly show specific user permissions for IT audits.

Scalable Solution to Support Global Growth

The AX 2012 R2 solution was not completely integrated with external systems, no longer supported, costly to maintain, and unable to take EVER Pharma into the future. Upgrading to R3 was a critical and necessary step to resolve existing issues and pave the way for the next migration to the cloud with Microsoft Dynamics 365.

Ongoing Support by Trusted Pharma Experts

AX for Pharma is dedicated to helping EVER Pharma with a broad range of solutions, services, and personalized support. Industry experts delivered a successful implementation and initial validation and will be an ongoing resource to maintain the validated system and future enhancements.

AX for Pharma empowers pharmaceutical, biotech, and medical device companies with unmatched expertise and cutting-edge technologies specifically engineered for the unique needs of highly regulated industries.

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